

Refund and Cancellation Policy

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At PdfDrift, we strive to provide a seamless experience for our users. Please review our refund and cancellation policy carefully.

- 1. Refunds for Unused Credits**

We offer refunds for any unused PDF credits purchased. If you have credits that you no longer need, you may request a refund for the remaining balance. Refunds will be processed based on the remaining credits, excluding the 200 free credits provided at registration.

- 2. Non-Refundable Items**

Free credits provided upon registration (200 credits) are non-refundable and are not eligible for any refund.

- 3. Cancellation of Account**

You can cancel your account at any time. Upon cancellation, any remaining credits will be forfeited unless a refund request is submitted prior to cancellation. Cancellations are effective immediately, and access to the platform will be revoked once the cancellation is processed.

- 4. Refund Process**

To initiate a refund, please contact our support team at admin@pdfdrift.com. Refunds will be processed within 5-10 business days after receiving the request. Refunds will be made to the original method of payment used during the purchase.

- 5. Disputes**

If you have any issues regarding a payment or refund, please contact our support team to resolve the issue before filing a dispute with your bank or payment provider.

This policy is subject to change, and users will be notified of any changes via email. If you have any questions or concerns regarding these Terms, please contact us at admin@pdfdrift.com.